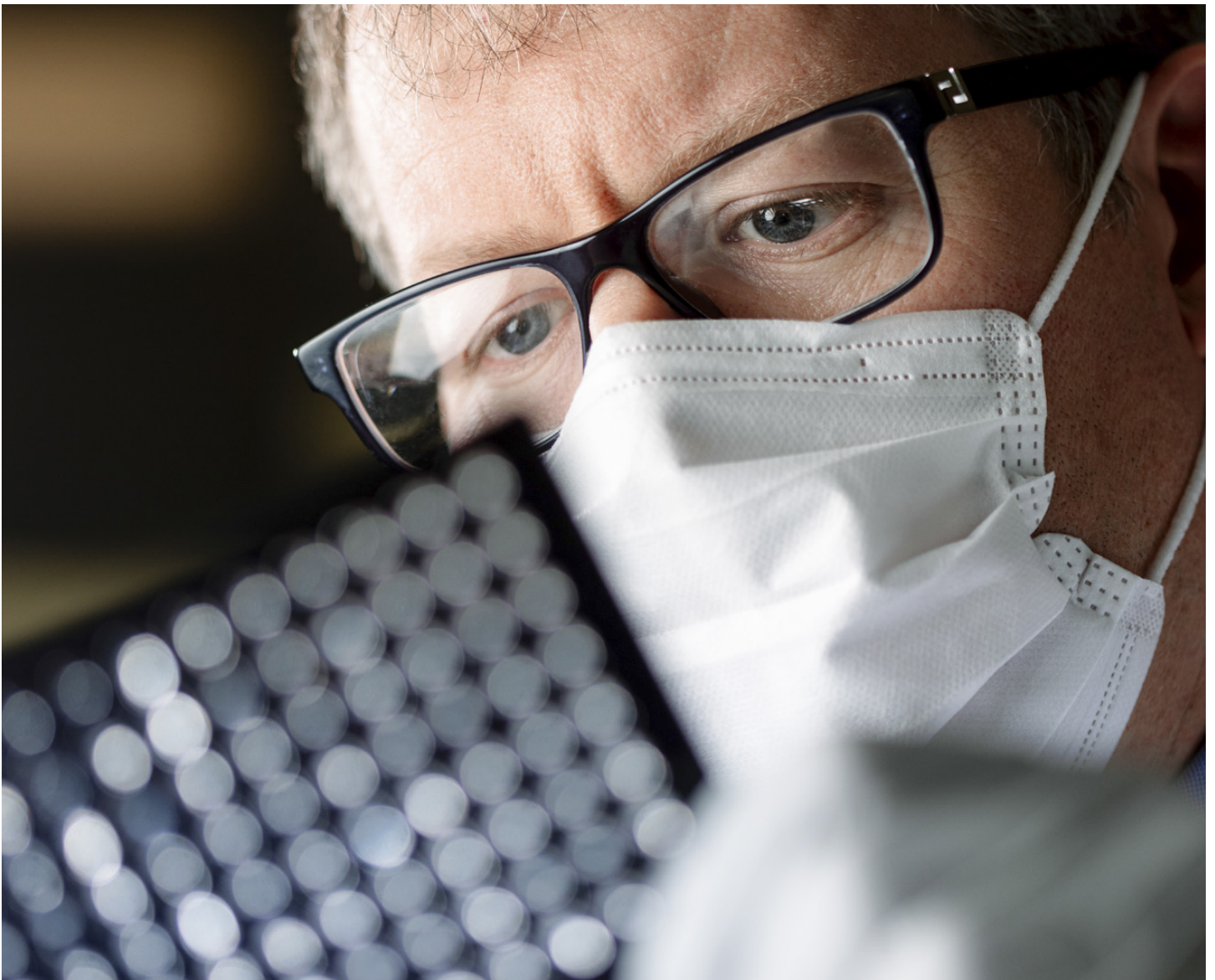




Benefits provided by  
Dot Foods

# Mayo Clinic Complex Care Program

An enhanced health care benefit for complex, rare and undiagnosed conditions



# Overview

If you are facing complex health challenges, you may be eligible for care at Mayo Clinic with travel and lodging covered and coordinated for you.

The Mayo Clinic Complex Care Program is an enhanced health care benefit available to eligible employees and dependents for complex medical conditions.

**The Mayo Clinic Complex Care Program includes, but is not limited to, these medical conditions:**

- Autoimmune disorders
- Cancer
- Complex pediatric conditions
- Gastrointestinal disorders
- Hemophilia
- Neurological disorders
- Spine health
- Undiagnosed symptoms or conditions

## WHAT MAKES CARE AT MAYO CLINIC DIFFERENT?

Effective treatment depends on getting the right diagnosis as soon as possible. Our specialists collaborate across disciplines to listen to your story, evaluate your condition from every angle, and develop a diagnosis and treatment plan that's just for you.

## DOES MAYO CLINIC TREAT MY CONDITION?

Mayo Clinic experts solve the world's toughest medical problems — one patient at a time. No matter what serious, complex or rare health challenge you're facing, you can be confident that Mayo Clinic has extensive experience in treating patients with your specific condition.



At Mayo Clinic, teams of the world's leading experts from every medical specialty and subspecialty work together to ensure the best possible outcome for each patient.

## 4 EASY STEPS

# 1

### Connect

Call your Blue Cross Blue Shield Health Advocate coordinator or your local Dot Family Health Center for full details.

**Blue Cross Blue Shield**  
**855-608-7623**

# 2

### Mayo Clinic review

Mayo Clinic will review your diagnosis and treatment plan and determine if you would benefit from care at Mayo Clinic.

# 3

### Travel to Mayo Clinic for care

If travel is recommended, Mayo Clinic will call you to schedule your appointments and schedule lodging. Contact your local HR Team for more information about travel and meal reimbursement.

# 4

### Return home

After evaluation and/or treatment at Mayo Clinic, you will return home for ongoing care with your local provider.